

## Transitioning to Express Scripts

Beginning January 1, 2019, Express Scripts will be the new manager for your pharmacy benefit plan. Below is important information regarding this transition.

IMPORTANT DATES AND INFORMATION

	What You Need to Do	Timing	Complete
Express Scripts ID Cards:	ID cards will be mailed to your home. If you have not received your ID cards by December 31, call <b>Express Scripts Member Services</b> at <b>877.797.3687</b> .	Before December 31, 2018	<input type="checkbox"/>
Will my medication be covered?	Most prescriptions will continue to be covered under the new pharmacy benefit plan. However, there are some prescriptions that will experience a change in how or if the medication is covered. In these cases, the prescription will continue to be covered as a courtesy until March 31, 2019. Express Scripts will send a letter to your home if your current prescription is impacted.	Starting January 1	<input type="checkbox"/>
Locate participating pharmacies:	Check if your local pharmacy is in-network online at <a href="http://express-scripts.com">express-scripts.com</a> > Prescriptions > Find a Pharmacy > [enter: Zip Code or City, State] > Locate Pharmacy.	Starting January 1	<input type="checkbox"/>
When you order a prescription from your retail pharmacy:	Present your new ID card containing Express Scripts information to your retail pharmacy. Any remaining open refills on your current prescription will automatically transfer to Express Scripts.*	Starting January 1	<input type="checkbox"/>
If you currently use a specialty medication:	Express Scripts will mail information about their Specialty Pharmacy, Accredo, directly to your home. To contact <b>Accredo</b> call <b>800.803.2523</b> .	Starting January 1	<input type="checkbox"/>
If you use your plan's current home delivery pharmacy:	Order refills from the current home delivery pharmacy if you will need the medication by January 1, 2019.	Before December 31, 2018	<input type="checkbox"/>
	Express Scripts will be your plan's new home delivery pharmacy. You will still be encouraged to use home delivery for maintenance medications (prescription drugs you take regularly).	Starting January 1	<input type="checkbox"/>
	Provide payment method, such as an FSA debit card information to Express Scripts at <b>877.797.3687</b> or log in to <a href="http://express-scripts.com">express-scripts.com</a> .	Starting January 1	<input type="checkbox"/>
	Your home delivery refills will automatically transfer to Express Scripts.*	Starting January 1	<input type="checkbox"/>
To access pharmacy benefit information online and create an Express Scripts account:	<b>Advocate team members:</b> <a href="http://advocatebenefits.com">advocatebenefits.com</a> > Login > Health & Well-Being tile > My Vendors and Other Sites <b>All other members:</b> Register at <a href="http://express-scripts.com">express-scripts.com</a> .	Starting January 1	<input type="checkbox"/>

\*Controlled substances and expired prescriptions will not automatically transfer to Express Scripts. To verify that your prescription transferred, visit [express-scripts.com](http://express-scripts.com) > Log In > Prescriptions You Can Order Today.